



KENDEL WOODS

UX/UI PRODUCT DESIGNER

229-460-2599

Tampa, FL

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Portfolio Link

SUMMARY

As a UX/UI product designer, I possess the confidence and design capabilities to collaborate effectively on challenging projects. My expertise in visual arts and fashion design provides me with a fresh perspective that allows me to offer innovative solutions to any company.

EDUCATION

Flatiron School / Online

UX/UI Product Design

November 2022 - March 2023

School of the Art Institute of Chicago/ Chicago, IL

Masters of Design

August 2013 - June 2015

The Ohio State University, Columbus, OH

Bachelor of Science

January 2007-June 2010

SKILLS

- Product Design
- Lean UX
- Creative Problem solving
- UX/UI Insight
- Fashion Design
- Fashion Styling
- Visual Art
- Visual Merchandising
- Color Theory
- UX Research
- Customer Research
- Prototype Interface
- Figma (software)
- Microsoft
- Adobe Suite
- Typography

EXPERIENCE

VISUAL ART FREELANCER

Kendel Woods Studios

2005- Present

- Lead artist, sales and shipping management
- Art concept creation and painting
- Commission project management from start to completion, including logo design, styling, and fashion design.

PACKAGE HANDLER

FedEx

June 2022-November 2022, Palmetto, FL

- Positive attitude and team player
- Loading, unloading, and sorting packing
- Trained new employees on FedEx culture, and ensured inventory control objectives and quality expectations were met and maintained.

SALES KEY HOLDER

American Freight

June 2022-November 2022, Palmetto, FL

- Boost sales through excellent customer service, selling skills, and team building
- Lead sales associates to meet company sales and service goals
- Manage inventory and customer orders effectively
- Monitor store performance through regular analysis of financial reports.

FULFILLMENT ASSOCIATE

Amazon

April 2020- June 2022, West Jefferson, OH

- Positive attitude and team player
- Trained and coach new hires on outbound process and Amazon culture
- Lead team in problem solving, inventory control, quality maintenance, and shipment preparation.

LEAD PAINT INSTRUCTOR

Painting with a Twist

October 2019- April 2020, Dunwoody, GA

- Teach painting in large parties and private classes
- Manage studio as keyholder, including opening, closing, setup, and cleaning
- Assist with social media management and pre-sketching for classes.

CARPET TECHNICIAN

Master Clean

March 2019-May 2019, Columbus, OH

- Provide residential and commercial cleaning services for floors, carpets, furniture, and air ducts
- Perform tile and grout cleaning, water extraction, and floor refinishing
- Processing payments and delivered excellent customer service daily

CUSTOMER SERVICE REP.

Safelite Group

January 2019-March 2019, Columbus, OH

- Answer phone calls professionally and promptly, handling inquiries and issues from policyholders, insurance agents, and auto glass shops
- Verify claims and insurance coverage by gathering necessary information
- Assist customers by using production/shop locator system to quickly find an auto glass vendor, and provide training and orientation to new associates as needed.

ENVIRONMENTAL SERVICES

Showcase Clean

June 2018-April 2019, Columbus, OH

- Maintains the overall cleanliness and sanitation of the home and commercial properties.
- Performing a range of cleaning tasks, from mopping and floor buffing to room sanitizing and waste disposal.

SALE ASSOCIATE

Banana Republic

November 2017-January 2018, Sherman Oaks, CA

- Point-of-Sale (POS) greeting, process purchases accurately and efficiently
- Replenish Merchandise & inventory checks.
- Process Freight and Stock Electronically process price changes.

NIGHT AUDITOR

Sleep INN & Suites

October 2015-October 2017, Valdosta,GA

- Verify guest identities and check them into their rooms.
- Make hotel reservations in person and over the phone.
- Conduct night audits, provide guest services, assist with housekeeping, and train others on the Choice Hotels system.